



NEWS RELEASE

Date: September 17, 2008
Subject: Boil Water Notice Rescinded

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Boil Water Notice Rescinded for the Entire Houston Area

On Wednesday, September 17, 2008, Houston Mayor Bill White signed a letter addressed to the Texas Commission on Environmental Quality (TCEQ) rescinding the Boil Water Notice for all customers served by the Houston municipal system. Water samples collected for microbiological analysis are confirmed negative for coli form organisms in all areas. Our chemists and laboratory staff perform over 600,000 water quality samples and tests each year.

We also recommend that citizens perform the following tasks as an additional precautionary measure:

- **Flush your water service line and household plumbing by running each faucet until you notice a change in water temperature, typically no more than 5 minutes**
- **Clean out ice makers by making at least three batches of ice and discarding them.**
- **Drain and fill your water heater and any other water you may have stored in tanks.**

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Our water systems serve three primary functions; **Public Health and Safety** which includes high quality drinking water, **Non-consumptive** usage which includes usage for other household and commercial usages and **Fire suppression**. One hundred percent of our water system can currently meet all the non-consumptive and fire protection needs of our community.

We have been in constant contact with our state regulatory agency, the Texas Commission on Environmental Quality, and have contacted our wholesale customers, including West University Place, Bellaire, the Memorial Villages, Pasadena, Webster, Friendswood, League City and many others, notifying them of our status.

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